Town Administration 502 – 2nd Avenue | P.O. Box 299 Bassano, Alberta TOJ 0B0 403-641-3788 town@bassano.ca



Utility Account Information Form

To create, change, or update your utility accounts with the Town of Bassano, please complete this form and return it to <u>town@bassano.ca</u> or drop it off at the Town Office.

CHECK ALL THAT APPLY:

| New Utility Account |
|---|
| Transfer of Account |
| Change of Address |
| Request Duplicate Account for Tenant (Renter) |
| Request for paper free utility bills |
| Apply to the Utility Payment Plan (UPP) – Preauthorized Debit |

COMPLETE ALL SECTIONS:

| Effective Date | |
|----------------------|--|
| Name | |
| Civic Address | |
| Mailing Address | |
| (including P.O. Box) | |
| Contact Number | |
| Email Address | |
| Utility Account No. | |
| General Comments | |
| | |
| | |
| | |

COMPLETE THIS SECTION FOR PAPER FREE UTILITY BILLING

I consent to receive utility notices from the Town of Bassano via e-mail and understand that by consenting to receive such notices by e-mail, I will no longer be receiving paper copies of utility notices from the Town.

My email address for the purpose of utility notices is ______, and I agree that should my email address change, I will be responsible for providing my new e-mail address to the Town.

Consent Initial _____

COMPLETE THIS SECTION FOR UPP PREAUTHORIZED DEBIT

- 1. For payment under the UPP, I/we hereby authorize the Town of Bassano and its Financial Institution to begin automatic withdrawals for payment of my/our bi-monthly utility bill from the bank account number identified on the enclosed VOID cheque. This authority remains in effect until there is notification of termination by the UPP account holder.
- 2. The authorized debit and UPP may be cancelled upon written notice by me/us to the Town not less than 14-days prior to next payment date.
- 3. I/we acknowledge any payment not honored or processed by my/our bank is subject to a service charge. Any service charges for dishonored payments will be applied to the next utility bill. Continued participation is submitted to the approval of the Chief Administrative Officer of the Town.
- 4. If I/we change my/our bank account, I/we will notify the Town not less than 14-days prior to the next payment date and **provide a current VOID cheque**.
- 5. All persons, whose signatures are required to sign on the bank account listed below have signed this agreement.

| Name of Financial Institution | Institution No. | Transit No. | Account No. |
|-------------------------------|-----------------|-------------|-------------|
| | | | |

In the event of a sale of the above noted property, it is the responsibility of the UPP account holder to notify the Town's utility department to arrange for cancellation of the plan. Notice must be received at least 14-days prior to the next payment date.

Consent Initial _____

Each transaction will occur bi-monthly on the 15th day of January, March, May, July, September, and November or on the next business day if the 15th falls on a weekend or statutory holiday.

Consent Initial _____

| Signature | |
|-----------|--|
| | |

Signature _____

Date _____

OFFICE USE ONLY

| Processed by | |
|--------------------|--|
| Date of Processing | |
| Initial Reading | |
| Notes | |
| | |
| | |
| | |

The personal information requested here is being collected under the authority of Alberta's Freedom of Information and Protection of Privacy (FOIPP) Act, Section 33 (c), for the purpose of Utility Billing and is protected under the Act. Notwithstanding, comments or remarks offered in this form may be made public, without disclosure of personal information. If you have any questions about the collection, use or disclosure of personal information provided, please contact the FOIPP Coordinator at the Town of Bassano's Administrative Office, 502 – 2nd Avenue P.O. Box 299, Bassano Alberta, T0J 0B0 or 403-641-2585