

BASSANO OUTDOOR POOL – LESSON REGISTRATION FORM

Participant Name _____ Age _____ Phone _____

Mailing Address _____ Town _____ Postal Code _____

Email Address _____

Parent Name _____ Parent Signature _____

Emergency Contact _____ Phone _____ Other _____

Program Information

Program Name _____ Time of Program _____

Please verify in the Lesson Guide that the desired program is running during the week(s) that you select below.

One-Week Lessons

- July 8-12
- July 15-19
- July 22-26
- July 29- Aug 2
- Aug 12-16
- August 19-23

Two-Week Lessons

- July 8-12 and 15-19
- July 22-26 and July 29- Aug 2
- August 12-16 and 19-23

Please indicate any health conditions your child may have.

Please write the last level/certification completed and/or swimming history.

It is the intent of our instructors at the Bassano Swimming Pool to provide our patrons with a positive learning experience while participating in our educational programming.

Department Use Only

Program Cost: \$ _____ Date of Payment _____ Receipt # _____ Staff _____

Bassano Outdoor Pool (403) 641-4025 Fax: (403) 641-2585 253 6th Ave, Bassano pool@bassano.ca www.bassano.ca

The personal information requested on this form is being collected for the purpose of course/seminar registration under the authority of the Freedom of Information and Protection of Privacy Act (FOIPP). If you have any questions about the collection of this information, please contact our FOIPP Coordinator at the Town Office (403) 641-3788

REGISTRATION GUIDELINES

1. The deadline for registration and payment for Swimming Lessons and programs is 7 days before the start date of the program. If payment has not been received by the registration deadline, pool staff will contact the next participant on the waiting list to offer the open spot to them.
2. Programs need a minimum of 3 participants to run. If your program is cancelled due to low registration, you will be notified 7 days before the program start date. You may register for another program of the same value or receive a full refund. Please note that refunds take time to process.
3. Lessons are provided to participants on a first-come-first-served basis.
4. If a program is full, participants requesting that program will be placed on a waiting list.
5. Bassano Pool reserves the right to change program times due to program registration and instructor availability

Waiting List Policy Due to instructor/participant ratios, each class and program will have a maximum number of spots available. Once the class maximum is reached, subsequent registrants will be notified that the class is full and they will have the option to be placed on the waiting list. Should spots become available, program openings will be filled on a first-come, first-served basis from registrants who appear on the waiting list.

Payment/Refund Policy Payment for each program is due a minimum of 7 days before the program start date.

- i. With fourteen (14) or more days' notice before the scheduled start of the lesson set, the patron may choose one or more of the options below:
 1. Receive a full refund less a fifteen (15) percent administration fee.
 2. Change the name of the participant. A registration form must be completed for the new participant immediately.
 3. Transfer the participant to another available lesson set within the current season if there is a spot available.
- ii. With eight (8) to thirteen (13) days' notice, the patron may choose one or more of the options below:
 1. Transfer the participant to another available lesson set within the current season. No refunds will be given if there are no available lesson sets in the season.
 2. Change the name of the participant. A registration form must be completed for the new participant immediately.
- iii. With one (1) to seven (7) days' notice, patrons will not be provided with an option to transfer or receive a refund. This is to ensure that pool staff are given an adequate amount of time to organize and prepare for the lesson.

Photography Policy The Town of Bassano reserves the right to prohibit patrons from taking pictures from within our facility. Patrons are only allowed to take pictures of other patrons when they have been permitted by said patron over the age of 18 or the parent or guardian of patrons under the age of 18. The town of Bassano reserves the right to take pictures of patrons within our facility for advertising and promotion.

I have read and understand the following policies and guidelines

Signature: _____ **Date:** _____

Staff Signature: _____ **Date:** _____

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